



भारत सरकार / GOVERNMENT OF INDIA  
पत्तन, पोत परिवहन और जलमार्ग मंत्रालय  
MINISTRY OF PORTS, SHIPPING AND WATERWAYS

नौवहन महानिदेशालय, मुंबई  
DIRECTORATE GENERAL OF SHIPPING, MUMBAI

File No. 23 – MISC/34/2025-CREW-DGS (C. No. 28797)

Date: 13.02.2025

**Contact Points for Seafarers - Crisis / Grievances Redressal Mechanism**

SN	Name of Office / Officers	Subject / Issues	Email ID	Phone Number
<b>DG Comm Centre, MUMBAI</b>				
1.	<b>DGCOMM CENTRE FIRST POINT OF CONTACT FOR SEAFARERS' GRIEVANCES</b>		<a href="mailto:support.dgs@gov.in">support.dgs@gov.in</a>	(24 x 7) +91-22-22613668  (WhatsApp / Calls) +91-8657549760 +91-9004048406 +91-9004062624
<b>Directorate General of Shipping, Kanjurmarg, Mumbai</b>				
2.	<b>Crew Branch</b>	All matters related to seafarers, RPSL / Indian Companies	<a href="mailto:crews-dgs@nic.in">crews-dgs@nic.in</a>	+91-9004453545
3.	<b>Capt. (Dr.) Daniel J Joseph</b>	Dy Director General of Shipping	<a href="mailto:danieljohn-dgs@gov.in">danieljohn-dgs@gov.in</a>	+91-22-25752020  (WhatsApp / Calls) +91-8655798749
<b>MUMBAI</b>				
4.	Seamen's Employment Office, Nau Bhavan, 1 <sup>st</sup> Floor-10, Ramjibhai Kamani Marg, Ballard Estate, Mumbai - 400001	All matters related to RPSL Companies	<a href="mailto:dirseo-dgs@gov.in">dirseo-dgs@gov.in</a>	+91-22-22692984 +91-22-22692985
5.	Government Shipping Office, Nau Bhavan, 1 <sup>st</sup> Floor-10, Ramjibhai Kamani Marg, Ballard Estate, Mumbai - 400001	All matters related to Shipping Companies / CDC / BSID	<a href="mailto:sm-mum-ship@gov.in">sm-mum-ship@gov.in</a>	+91-22-22697971 +91-22-22697972
<b>KOLKATA</b>				
6.	Government Shipping Office, Marine House, Hastings, Kolkata - 700022	All matters related to Shipping Companies / CDC / BSID	<a href="mailto:sm-kol-ship@gov.in">sm-kol-ship@gov.in</a>	+91-33-22230169 +91-33-22230248
7.	Director Seamen's Employment Office Marine House, Hastings, Kolkata - 700022	All matters related to RPSL Companies	<a href="mailto:seo.kol-ship@gov.in">seo.kol-ship@gov.in</a>	+91-33-22230336

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9th Floor, BETA Building, I-Think Techno Campus, Kanjur Village Road, Kanjurmarg (E), Mumbai-400042

फ़ोन/Tel No.: +91-22-2575 2040/1/2/3 फ़ैक्स/Fax.: +91-22-2575 2029/35 ई-मेल/Email: dgship-dgs@nic.in वेबसाइट/Website: www.dgshipping.gov.in

<b>CHENNAI</b>			
<b>8.</b>	Government Shipping Office, Anchor gate Building, 1st Floor, P.B.No.5004, Rajaji Salai, Chennai – 600001	All matters related to Shipping Companies / CDC / BSID	<a href="mailto:sm-chn-ship@gov.in">sm-chn-ship@gov.in</a> +91-44-25255552
<b>9.</b>	Seamen's Employment Office, Anchor gate Building, 1 <sup>st</sup> Floor, P.B.No.5004, Rajaji Salai, Chennai – 600001	All matters related to RPSL Companies	<a href="mailto:sm-chn-ship@gov.in">sm-chn-ship@gov.in</a> +91-44-25255552
<b>Director General of Shipping, Mumbai</b>			
<b>10.</b>	Shri Shyam Jagannathan, IAS	All matters	<a href="mailto:dg-dgs@gov.in">dg-dgs@gov.in</a> +91-22-25752005 +91-22-25752010 +91-9435119100



Capt. (Dr.) Daniel J Joseph  
Dy. Director General of Shipping