



भारत सरकार / GOVERNMENT OF INDIA  
पत्तन, पोत परिवहन और जलमार्ग मंत्रालय  
MINISTRY OF PORTS, SHIPPING AND WATERWAYS  
नौवहन महानिदेशालय, मुंबई  
DIRECTORATE GENERAL OF SHIPPING, MUMBAI

F. No. File No.: 23-SWFS/5/2024-SWFS (Comp. No.: 3205)

Date: 22.01.2025

**DGS Crew Branch Circular 02 of 2025**

**Subject: DGS proposal for initiatives towards seafarers financial and mental well-being by collection of requisite data - reg.**

Reference is invited to financial and mental well-being of the seafarers with the help of initiatives undertaken by the Directorate in this regard to support seafarers' cause.

2. Whereas, with the increase in number of Indian seafarers in line with the vision laid out in MIV 2030 regarding increase in the Indian seafarer representation globally from 12% to 20%, the Directorate feels the need to take initiatives for securing the financial and mental well-being of the Indian seafarers.

3. Further, recognizing the pressing need to address the issues and challenges being faced by Indian seafarers related to health and medical issues and lack of insurance, top up schemes, pension covers among others etc., the Directorate is sending **auto emails** through E-Governance email: [sys-egovernance@dgshipping.org](mailto:sys-egovernance@dgshipping.org) to all Indian seafarers with registered INDoS No. to their registered email IDs from the E-Governance database to get their and there dependent family details to examine and devise tailor made insurance covers for the seafarers and their dependent family members.

4. The seafarers are encouraged to fill up their respective and family details voluntarily in the following google form as mentioned below. This would help the Directorate to analyze the details and propose customized solutions through insurance consultants / experts for the seafarers.

Google form link: <https://forms.gle/LnEjfmN5avjsJAFm7>

5. Further, it is to be noted that all the submitted data by the Indian seafarers and their respective family's details in the said google form to the Directorate shall be processed in a manner that recognizes both the right of individuals to protect their personal data and the need

....2

to process such personal data for lawful purposes and for matters connected therewith or incidental thereto as per the Digital Personal Data Protection (DPDP) Act, 2023.

6. In case of any further queries, the Directorate may be contacted on the Helpline Numbers **+91-22-22613668**, Whatsapp No. **+91-8657549760** and Email ID: [crews-dgs@gnic.in](mailto:crews-dgs@gnic.in) for effective resolution of queries thereof.



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